



MYCONIAN
COLLECTION

..... est. 1979

OUR POST-PANDEMIC PROTOCOL

Taking Care of Our Family – You



READ HOW
WE'LL KEEP YOU
SAFE AND HAPPY
ON MYKONOS



6 DIMENSIONS OF PEACE OF MIND

Giving you complete peace of mind and making you feel more safe and secure than ever, the Myconian Collection's new health and safety protocols expand over six dimensions of care:

1. SOCIAL BUT DISTANCED
2. AMPED UP HYGIENE
3. TECH INNOVATIONS
4. PERFECT PRIVACY
5. AMAZING AL-FRESCO EXPERIENCES
6. SEAMLESS GUEST EXPERIENCE

1. SOCIAL BUT DISTANCED

Tests, PPE & Social Distancing

Following rigorous consultations with industry-leading experts, we have defined and implemented detailed protocols for the way we serve our guests to ensure complete safety for all guests and staff.



Testing We do thorough, regular testing of all our staff as well as key partners. Guests are advised to be tested and symptom-free, fully in line with Greek, European and global recommendations.



PPE We have made available ample, high-quality personal protective equipment to the entire team, to be used for all guest interactions. PPE such as masks and face covers is also available for guests' use, upon request.



Hand hygiene At key spots throughout our properties, disinfectant hand gel and handwashing stations are now available for staff and guests to use. Healthy hands go a long way!



Social distancing Staff have received detailed guidelines about social distancing. We've also spaced out seating in public areas to offer ample space for guests everywhere from the beach to our restaurants.

2. AMPED UP HYGIENE

Cleaning, Disinfecting & Testing

All our guestrooms, suites, in-house villas and independent villas – as well as every nook and cranny of common space in our hotels and resorts – benefit from amped-up hygiene routines that keep guests and staff safe.



360-degree cleaning protocols All common areas are frequently disinfected using high quality products. Where appropriate, spots where guests frequent are sanitised between visits. We ensure full sanitation of high-contact surfaces, such as handles, fittings and switches.



Professional-grade in-room sanitation Our already exceptional housekeeping services have levelled up to provide deep cleaning between guest visits and while you're with us. All housekeeping staff wear recommended PPE at all times.



Utterly safe pools and jacuzzis Both in-room and common pools and jacuzzis throughout our properties are treated according to WHO standards to keep you fully safe. We continue to closely monitor all, with the water tested frequently. Our spas allow for plenty of time for sanitation, while all linen is changed right away.



Dining & drinking safely Kitchen teams, bartenders and all staff have been fully trained in new protocols, to deliver amazing food and drink prepared and served to the highest of standards – not just of flavour but of safety.



Linen and washing We'll follow your wishes regarding the frequency of changing linen during your stay, as well as any other instructions you may have for us. We use professional-grade, skin-friendly detergent that effectively deals with any and all viruses, washing at high temperatures for increased safety.



Shopping The service at our fantastic on-site shops and fashion boutiques has been updated to encompass all guidelines for safety, from the number of shoppers allowed to frequent disinfection. Contactless payments are preferred, all in line with experts' recommendations.

3. TECH INNOVATIONS

Smart Solutions & Conveniences

We've enlisted smart technology to the service of your safety – it's easy to use and you'll enjoy its endless conveniences.



Online & phone service

New for 2021, we've moved some of the interactions you have with our staff to the online realm, so you don't have to come into contact with anyone if you don't want to. This includes check-in, check-out, room service and concierge services.



Making use of online

Before and after your stay but also while you're with us, we will send you information, documents and details via email for your convenience and safety wherever possible.



Advanced products

We've selected the most advanced cleaning products and equipment to ensure our disinfection, sanitation, cleaning and washing is in line with leading global standards.



Entertainment & going online

For those looking for some tech-based entertainment, our hotels and resorts offer free Wi-Fi throughout. We have available upon request films, box sets, game consoles and more.



Smart restaurants & bars

Presenting you with digital menus and smart ordering options, our staff has been trained to deliver perfectly safe dining and drinking to all guests, thanks to leading technology and research.



Tech-powered hygiene

We've enlisted the help of apps to ensure our staff maintain our strict cleaning, disinfecting and hygiene protocols throughout, so you can rest assured everything works like clockwork.

4. PERFECT PRIVACY

In-Room, On-Site & Off-Site

Created to house the most discerning of guests, our accommodation options ensure complete privacy and social distancing for your family – or even you and your partner.



Spacious interiors

We have available rooms, suites and villas of myriad sizes and layouts, to make sure you can have exactly what you need over one or two levels, ready to spend your getaway in full privacy.



Expansive private decks & verandas

Across the Myconian Collection properties, a wide range of accommodation options offer private outdoor spaces, including balconies, decks and gardens up to 500m² in size.



Your personal aquatic delights

We follow strict disinfecting regimes for all private pools, bathrooms and rooms, so you can rest assured, take a deep breath, and relax.



Conveniences & amenities

For those who would rather keep to themselves this summer, our rooms have fully equipped kitchens/ kitchenettes, Nespresso machines, barbecues and more – as well as views for days.

PERSONAL PAMPERING

For Your Indulgence

Enjoy the finer things in life and the best side of your Greek getaway by indulging yourself in privacy and safety.



Private beach experience

On our private beach area, you'll bask in the sun without a care, as there will always be a spot for you, and you'll always be able to maintain a safe distance from other visitors and staff.



The largest pools on Mykonos

Our supersized communal pools and pool decks mean you'll be able to cool down under the legendary Greek sun as well as work on your tan while maintaining a safe distance from other guests, also enjoying our exemplary service.



Private excursions

Ask us to arrange a private yacht charter for you, set up a gourmet picnic on a secluded beach, or rent you a car. No matter your preferences, we'll help you enjoy Mykonos in safety and privacy.

DELUXE OPEN-AIR DINING

Delectable Food & Drink Outdoors

As foodies who like to pride ourselves on our gastronomy here at the Myconian Collection's eleven properties, we have made sure your wining, dining, drinking and snacking options across our properties are all incredibly safe and oh-so-tasty.



Boosted hygiene & PPE

We've worked with industry experts to boost our restaurant and bar hygiene and promise you a safe experience throughout, from well-trained staff using the latest innovations to top-of-the-line regular sanitation of all frequently touched surfaces for complete peace of mind.

Seamless food & drink experiences

Throughout our drinking and dining venues, we've introduced health-savvy innovations. From contact-free ordering to ample space between tables and seating, it all works in your favour.

Private dining galore

Those especially concerned with public spaces can take advantage of our extensive room service menus, or even a session with our private chef, delivering you an exceptional meal in the comfort of your room, villa or suite.

12 open-air restaurants

The Myconian Collection boasts 12 diverse and exciting restaurants, all with ample outdoor seating for romantic moonlit dinners, post-swim drinks and lunches under the dome of the Aegean sky. Discover them all, no matter where you are staying.

5. AMAZING AL-FRESCO EXPERIENCES

Exploration, Indulgence & Nature

Rethinking and reinventing our hospitality products for the post-pandemic traveller means we have curated a series of exceptional experiences in the open-air for our guests to indulge in, both at our properties and elsewhere.



Al-fresco Mykonos lifestyle

The world-famous beauty and fabulous weather of the Greek islands mean you can enjoy your stay at the Myconian Collection safe and comfy in our open-air spaces, in the embrace of the summer warmth and in guaranteed good weather.



Exciting outdoor experiences for all

Available for the entire family to enjoy, we've prepared a series of off-site excursions, activities and experiences that include everything from boat trips to hiking and visits to local farms, so you can sample the best Mykonos has to offer, safely. Also consider trying water sports, scuba diving, open-air Pilates and more.



Open-air exercise & wellness

Our personal trainers, yoga instructors and fitness experts will deliver classes and training sessions to you on the beach, the hotel gardens and other wonderful open-air spots for you. Some spa treatments are also available al-fresco – just ask your concierge.

6. A SEAMLESS GUEST EXPERIENCE

From arrival to goodbye

We've made improvements to keep you safe... but we still deliver what we know best. Amazing hospitality true to the Myconian Collection ethos.

Warm, personal experience

We are at hand to offer you assurances and discuss our protocols at any time, working with you towards an absolutely carefree getaway for the whole family.

Effortless safety & hygiene

You don't have to worry about a thing. Our post-pandemic protocols have been created to take the pressure off you, with the team working to provide you with an amazing experience. All you have to do is enjoy yourself and make memories.

Using tech to our advantage

With advance check-out, digital billing, proactive emailing of documents and relevant information and more, we are always at your service – but never too close for comfort, keeping our staff and your fellow guests at a safe distance for everyone's benefit.

From 'hello' to 'goodbye'

From the moment your personal chauffeur picks you up at the airport (if you so wish) through to when we have to say goodbye, the experience remains seamless and organic. Despite the attention to detail, we have given our new health and hygiene protocols, your stay will be as delightful as ever and never feel limiting or forced.

On stand-by

For any unforeseen emergency that may arise, we have a team of professionals on standby to take care of you and your family. At the family-owned Myconian Collection, you are part of our family too.

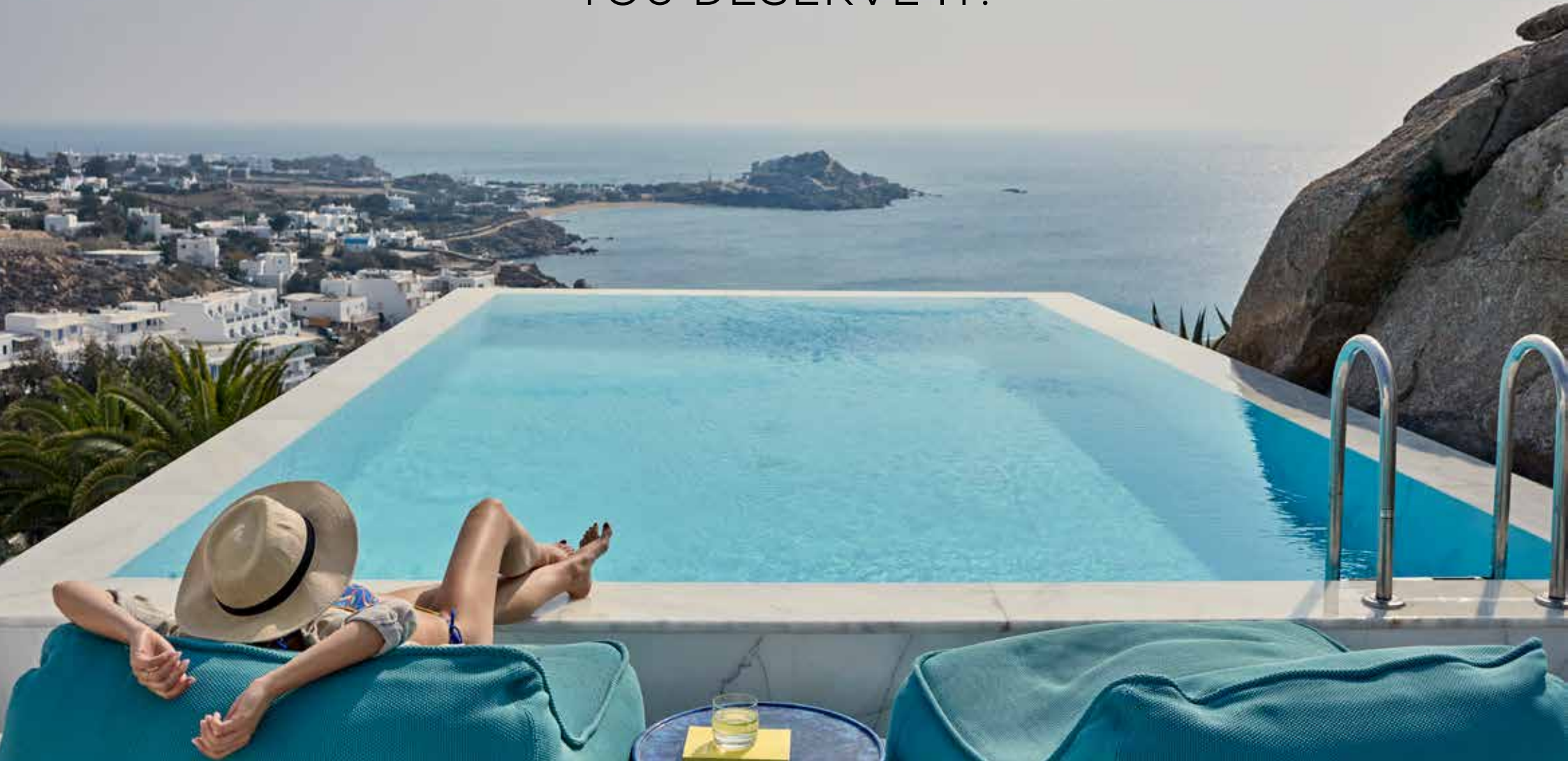


Why visit the Myconian Collection in 2021?

- 1.** We've taken our time with health and safety, learning from the industry's experience and from medical research over 1.5 years.
- 2.** The location and climate of Mykonos and our facilities mean you can indulge in exquisite open-air vacations, fully free from all worry.
- 3.** A plethora of accommodation options, from affordable guestrooms to sleek villas, grant elevated privacy and complete safety for your family, always sanitised to perfection.
- 4.** Our signature warm Myconian Collection hospitality is renowned for being genuine and personalised, and remains flexible and personal in 2021 and beyond.
- 5.** The Myconian Collection is a family – family-founded and still family-owned and independent, we are a hospitality group that truly cares.

OUR POST-PANDEMIC PROTOCOL

Just sit back and enjoy yourself.
YOU DESERVE IT!



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EXPERIENCE THE EXCEPTIONAL

